Customer reference
Fon Technology
Secure Log Management with syslog-ng

"WE HAVE CHOSEN THE SYSLOG-NG PREMIUM EDITION BECAUSE IT PROVIDES THE MOST ADVANCED FEATURE SET, COMBINED WITH STRONG, WELL MAINTAINED DOCUMENTATION AND A SUPPORT TEAM THAT IS THERE WHEN WE NEED IT."

Fon operates the largest WiFi network in the world, with over seven million hotspots all over the globe. Headquartered in Madrid, Spain, Fon partners with the world's leading broadband providers, hardware manufacturers and telco operators to offer Fon-ready products and services. Fon's mission is to blanket the world with WiFi, so users can easily upload pictures, stream music and videos and update their social network profiles from anywhere.

syslog-ng
Premium Edition

fon

BalaBit
IT Security

The Challenge

As a rapidly growing technology provider, Fon needed to implement a highly reliable log management solution that kept pace with the growth in its infrastructure, the increased reliability demanded by top tier partners and legal requirements to comply with regulations in the numerous countries in which Fon operates. Lost messages during transfer from log sources to the central log server was a particular concern.
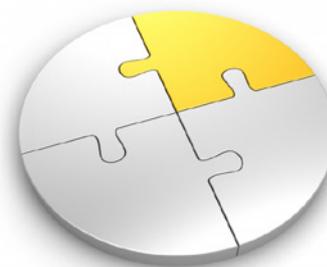
The Solution

Having had experience with the syslog-ng Open Source Edition, Fon decided to upgrade to the Premium Edition, which offers additional features that ensure reliability such as client-side disk buffers, client-side failover and application level acknowledgement via the Reliable Log Transfer Protocol (RLTP™). To ensure reliable log transfer and storage, Fon chose to deploy syslog-ng in a High Availability configuration with a secondary log server which simplifies setting up a failover environment.

Upgrading to syslog-ng Premium Edition was a seamless process. Javier de Posada, System Operations Manager, explains:

"AS MOST OF THE CONFIGURATION HAD ALREADY BEEN WRITTEN, IT WAS A MATTER OF DAYS TO PUT IT IN PRODUCTION. INTRODUCING NEW FEATURES IS ALSO QUICK."

About BalaBit

BalaBit IT Security is an innovative information security company, a global leader in the development of privileged activity monitoring, trusted logging and proxy-based gateway technologies to help protect customers against internal and external threats and meet security and compliance regulations. As an active member of the open source community, we provide solutions to a uniquely wide range of both open source and proprietary platforms, even for the most complex and heterogeneous IT systems across physical, virtual and cloud environments.

BalaBit is also known as "the syslog-ng company", based on the company's flagship product, the open source log server application, which is used by more than 650,000 companies worldwide and became the globally acknowledged de-facto industry standard.

BalaBit, the second fastest-growing IT Security company in the Central European region according to the Deloitte Technology Fast 50 (2010) list, has local offices in France, Germany, Italy, Russia, and in the USA, and cooperates with partners worldwide. Our R&D and global support centers are located in Hungary, Europe.

More information: www.balabit.com

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